

# Great North West Care Awards

# 09

CELEBRATING EXCELLENCE ACROSS THE CARE SECTOR



23rd October 2009

Manchester United FC, Manchester



social care  
institute for excellence





# Great North West Care Awards 09

**I**n November of 2008 The Great North Care Awards was held at the National Railway Museum in York. The event, hosted by The Independent Care Group, was the first in a series of 'The Great British Care Awards' ceremonies planned throughout the UK for 2009 and was a phenomenal success, attracting more than 230 nominations from across the region and 650 guests on the evening.

The Great British Care Awards are a celebration of excellence across the care sector. The purpose of the awards is to promote best practice within the sector and pay tribute to those individuals who have demonstrated outstanding excellence within their field of work.

There are a total of eighteen awards categories available for nomination, which represent all areas of the care sector, whether it be older people or specialist services, residential or home care. From frontline staff such as care workers and care managers to people who have made an impact in other ways such as training, IT and innovation.

The winners from the regional awards will then be invited to attend the National Events for either Home Care or Care Homes sectors.

Please send your nominations in and join us for what promises to be another spectacular event!

**T**he Great British Care Awards are proud to support the Maggie's Centres as the nominated charity. The Maggie's Centre has sites situated throughout the UK offering support for people who are impacted in some way by cancer.

## CELEBRATING EXCELLENCE ACROSS THE CARE SECTOR

To reserve your table book early to avoid disappointment. Call 0115 959 6133 or email: [info@care-awards.co.uk](mailto:info@care-awards.co.uk)



Presenter for the evening, former That's Life's Adrian Mills



Manchester United FC where the judging day will be held

### The Great North Care Awards

The Great North West Care Awards are part of 'The Great British Care Awards' a series of regional awards throughout the UK, celebrating excellence across the care sector.

### Benefits to individuals

By nominating a colleague you will be supporting their dedication and commitment whilst also helping to raise the profile of the care sector as a whole.

### Benefits to organisations

By nominating your employees you will be demonstrating pride in their hard work and excellence. The awards also present an excellent publicity opportunity. Should a nominee be successful, you and your guests will have the chance to attend a superb gala dinner - what better way to raise the profile of your organisation and motivate your staff!

### Who should apply?

The awards will be representative of all those working within social care whether it be with older people or specialist services. From frontline staff such as care workers and managers to people who have made an impact in other ways such as training, nutrition, IT and innovation.

### The Judging Day

All shortlisted nominees will be invited to attend an interview with an independent panel of judges. The judging will take place in Manchester on **28th September 2009** at Manchester United FC.

### The Gala Event

All the finalists will be invited to attend a spectacular gala dinner at Manchester United FC, on **Friday 23rd October** where the winners will be announced.

The gala dinner will include a champagne reception, dinner with a celebrity presenter, entertainment and finally dancing.

### To Book a table

For more information on booking a table, call 0115 959 6133 or email [info@care-awards.co.uk](mailto:info@care-awards.co.uk)

**So don't miss out on your chance to pay tribute to those people who really do make a difference to the lives of others. Without people like these the elderly and vulnerable members of our society would not receive the care and support they so rightly deserve.**

[www.care-awards.co.uk](http://www.care-awards.co.uk)





# Awards Categories

Applications are welcome from those within the Skills for Care and Care Quality Commission regions covering the North West

## **The Care Employer Award (2 awards: more than and fewer than 250 employees)**

This award seeks to acknowledge and celebrate employers' commitment to care and how this is achieving success in delivering a quality service. Employers should be able to demonstrate substantial strengths and have a sustained track record of delivering good quality care and managing improvement.

## **The Care Home Worker Award**

This Award recognises the significant role of the Care Home Worker in consistently providing a high quality standard, for people living in residential care. Evidence of dedication, awareness of colleagues and career development through training will be important elements for the judges.

## **The Home Care Worker Award**

This Award recognises the significant role of the Home Care Worker in consistently providing a high quality standard, for people living in their own homes. Evidence of dedication, awareness of colleagues and career development through training will be important elements for the judges. This category is also open to Personal Assistants.

## **The Care Newcomer Award**

This award seeks to acknowledge and celebrate a new member of staff who has commenced and remained in employment in the care sector since January 2007. The individual can either be returning to the sector after at least two years away or be joining for the first time.

## **The Care Home Registered Manager Award**

This Award will be given to the Registered Care Home Manager who has demonstrated a high level of expertise together with exceptional skills in managing the complex

business of managing a care home. A Manager who shows vision in developing person centred care and supporting staff to meet the ever changing needs of the residents.

## **The Home Care Registered Manager Award**

This Award will be given to the Registered Home Care Manager who has demonstrated a high level of expertise together with exceptional skills in managing the complex business of providing support and care to people in their own homes. A Manager who shows vision in developing viable quality services and supporting staff to meet the ever changing needs of service users.

## **The Home Care Worker of a Specialist Service Award**

This Award will be given to a Home Care Worker who is working within a Specialist Team of Home Care Workers. The Judges will be looking for a person who through training and natural ability is able to support and give focussed care to people living at home in the community who need a specific awareness of their need. Their adaptability, alertness and responsiveness to the people they support will be important elements in the judging process.

## **The Care Home Nutrition Award**

This award recognises the 'whole home approach' to food and nutrition issues within the care home, providing recognition to the catering and care staff and nutrition-related activities in the home e.g. staff training/awareness sessions, linking to residents activities, water provision, and the use of local produce.

## **The Dignity in Care Award**

This award will be presented to the organisation who can demonstrate the significance of maximising

service user independence and choice, whilst respecting and maintaining privacy and dignity at all times.

## **The Dementia Carer Award**

This award will be given to a team or individual who can reflect the specific skills needed to manage and deliver services sensitive to the needs of older people with dementia, and which reflects an awareness of the provider organisation that investment in this type of service provision will meet increasing demand in the future.

## **The Care Team Award**

This award will be presented to the team who are able to best demonstrate a shared vision and agreed goals. The team should have a leader who's role is known and accepted and who takes personal responsibility for their tasks. Teams should have an excellent communication process and each members' skills should be recognised within the team. Demonstrating a commitment to dignity and privacy for clients and also respect for team members is paramount.

## **The Care Home Activity Organiser**

This award will be given to The Care Home Activity Organiser who has demonstrated they can provide a need lead, varied and appropriate programme for care home residents. Organisers who show exceptional skills, creativity and responsibilities in arranging activities either alone or in conjunction with a senior.

## **The Ancillary Worker Award**

This award will recognise an excellent, person centred service to clients, demonstrating dignity and respect through ancillary services, (for example, cooks, handy persons, cleaners and activity co-ordinators). Candidates should be able to provide examples of initiatives and excellence

in their work and pride themselves on outstanding service user feedback.

## **The Care Trainer Award**

This award will acknowledge the importance of the role of the Trainer within the care service and looks for a person who has shown incredible enthusiasm and determination in identifying training and development needs of care staff, establishing rolling training programmes, searching for and gaining funding and proving their ability to enthuse and energise staff to attend and request training.

## **The Care Innovator Award**

This award will recognise the person who has shown exceptional entrepreneurial skills in identifying, developing, implementing and establishing a new service; or a new administrative system; or the launch of a new product. This new innovation must demonstrate benefits for staff, the business and users of the service.

## **The IT Innovator Award**

This award will be given to the care provider who can best demonstrate the innovative use of information technology to deliver and maintain consistently high levels of service for end users. The judges will be looking for quantifiable evidence of how the technology has been used to quality assure delivery and the benefits of its introduction for care staff, the service and business users.

## **The Outstanding Contribution to Care Award**

This special award will be presented to the individual whom the judges believe has made a long-term outstanding contribution to social care. Nominations are welcomed from across the care sector.

[www.care-awards.co.uk](http://www.care-awards.co.uk)

# Entry Form



## Any Questions?

Please call **0115 959 6133**

or email: [info@care-awards.co.uk](mailto:info@care-awards.co.uk)

### How to enter

1. Choose the category or categories for which you want to nominate your colleague or yourself. If you are entering more than one category, separate entry forms must be completed.
2. Read the attached judging criteria carefully.
3. Write an account of no more than 300 words saying why your colleague (or you) should be considered. An additional account from a colleague, or service user/family carer is helpful but not essential.
4. Please make sure that the name of the nominee/entrant and the award category is included on all separate pieces of supporting information.
5. Complete this entry form and attach it to all other separate pieces of supporting information.
6. Closing date for entries is **14th September 2009**.

Post the entry to: The Great British Care Awards,  
21 Regent Street, Nottingham NG1 5BS  
or fax to 0115 959 6148.

### Awards Categories (please tick one)

- The Care Employer Award (more than 250 employees)
- The Care Employer Award (less than 250 employees)
- The Care Home Care Worker Award
- The Home Care Worker Award
- The Care Newcomer Award
- The Care Home Registered Manager Award
- The Home Care Registered Manager Award
- The Home Care Worker of a Specialist Service Award
- The Care Home Nutrition Award
- The Dignity in Care Award
- The Dementia Carer Award
- The Domiciliary Care Team Award
- The Care Home Activity Organiser
- The Ancillary Worker Award
- The Care Trainer Award
- The Care Innovator Award
- The IT Innovator Award
- The Outstanding Contribution to Social Care Award

### Nominee Details

Name of nominee: \_\_\_\_\_

Job title: \_\_\_\_\_

Organisation: \_\_\_\_\_

Organisation address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Postcode: \_\_\_\_\_

Tel No: \_\_\_\_\_

Fax No: \_\_\_\_\_

Organisation email: \_\_\_\_\_

Name of person making nomination: \_\_\_\_\_  
\_\_\_\_\_

Signature of nominator: \_\_\_\_\_

Date: \_\_\_\_\_

### Rules for Entry

- The awards are open to all staff working in the social care sector.
- All entries are treated confidentially.
- Entries will be judged by a panel of reputable, independent and impartial adjudicators.
- Entries will not be returned.
- One copy of the submission is required.
- Use one entry form per entry. Photocopies are acceptable.
- Judging will take place on the **28th September 2009**.
- The winner will be announced at the Great North West Care Awards Gala Night on Friday 23rd October 2009.
- There will be four or five finalists in each category.

### Please ensure you have enclosed each of the following:

- ✓ This entry form must be signed and dated by you.
- ✓ A statement of up to 300 words saying why you think the nominee should win the Award. This should be typewritten and signed by the nominee.
- ✓ Please only submit 300 words - no other attachments other than testimonials on 1 side of A4 paper ONLY.
- ✓ An additional typed testimonial from a colleague/ service user/family carer (max 1 sheet) is desirable but not essential.
- ✓ Please make sure that the name of the nominee/entrant and the award category is included on any separate sheet of supporting information (1 sheet) and attached to this entry form.